

Name of GP Practice

Things to know

Brownlow Health Central

For more information or to request an appointment, go to:

central.brownlowhealth.co.uk

Register at:

central.brownlowhealth.co.uk/register

Call **0151 285 4578** (Phone line open 8am–6.30pm)

Brownlow Health @ Pembroke Place

70 Pembroke Place, Liverpool, L69 3GF.

Brownlow Health @ Ropewalks

26 Argyle Street, Liverpool, L1 5DL

Brownlow Health @ Student Health

University of Liverpool, Peach Street, L69 7ZL

Open during term time only.

Register online. This is a large GP practice with 3 sites in the city centre and many student patients.

Once registered, you can request an appointment via 'eConsult' on the website (not available at weekends), and you will be contacted back by the end of the following day at the latest.

You can phone the practice to request an appointment, if you cannot use the online option.

You can also get help online via the website, for administrative and medical queries.

Greenbank Road Surgery

1b Greenbank Road, Liverpool, L18 1HG

To register, you should visit the practice reception to collect and complete a registration form.

Info and appointments at:

www.greenbankroadsurgery.nhs.uk

Call: 0151 733 3224 (8.05am–6.20pm)

You must attend the practice to collect registration forms.

Once registered, you can request an appointment via 'Patches' on the website and you will be contacted back by the end of the following working day at the latest.

You can phone the practice to request an appointment, if you cannot use the online option.

You can also get help online via the website, for administrative and medical queries.

Liverpool Walk In Centres

- **City Centre Walk In Centre** – The Beat, 6 David Lewis Street, Liverpool, L1 4AF.
*** City Centre Walk-in Centre will be moving to the Linda McCartney Centre, at the Royal Liverpool site from week commencing **16 October 2023*****
- **Old Swan Walk In Centre** – Crystal Close, L13 2GA.
- **South Liverpool Walk In Centre** – South Liverpool Treatment Centre, Church Road, L19 2LW.

Walk In Centres provide consultations, advice and treatment for minor injuries and illnesses.

Liverpool Walk In Centres are open 8am to 8pm seven days per week. Before attending, it is recommended you contact NHS 111 to check this is the service you require, as they may be able to help arrange your appointment.

You can also turn up to any Walk In Centre without an appointment.

Dental Care

Dental services in Liverpool are currently extremely limited. There is currently one dentist accepting new NHS patients in the following postcodes L15, L16, L17, L18, and L19 ONLY (They will close their books when full). Some have very long waiting lists that they could add your name to so that you might get seen at some point in the future.

If you have an existing dentist in your home area, we strongly recommend you keep them.

As the list of local dentists with waiting lists is changing regularly, to find out the most up to date information about dental waiting lists, please contact the Healthwatch Liverpool team, using the contact details found at the end of this page. .

Emergency Dental Helpline – EMERGENCY APPOINTMENTS ONLY

Call 0161 476 9651 (8am to 10pm every day, including weekends and Bank Holidays).

This service can only be accessed in an emergency – i.e. if you are in severe dental pain. Phone the number shown to the left. You will be asked questions about the dental issue you are experiencing, and a dental nurse will assess whether you require an emergency dental appointment, and book this if required.

Sexual Health Services

You can access sexual health services, which provide lots of services including emergency contraception, other various types of contraception, a range of STI screening, referrals for some counselling, pregnancy testing, abortion referrals and some services offer cervical screening.

To find out more about how to access these services, the latest changes to clinics and services, book a clinic appointment, or get more info on what these services can offer, go to:

- **Axess Liverpool**
<https://www.axess.clinic/find-service/axess-services-liverpool/>
- Access at home / postal STI testing, the pill, emergency contraception, and condoms, online: <http://axess.clinic>

NHS 111

To get help from NHS 111, you can:

- **Call 111**
- **go to 111.nhs.uk**

If you have difficulties communicating or hearing, you can:

- **call 18001 111 on a text phone**
- **use the [NHS 111 British Sign Language \(BSL\) interpreter service](https://signvideo.co.uk/nhs111/) if you're deaf and want to use the phone service – <https://signvideo.co.uk/nhs111/>**
- **You can request a translator if English is not your first language**

NHS 111 is available 24 hours a day, 7 days a week.

NHS 111 can help if you have an urgent medical problem and you're not sure what to do.

You answer questions about your symptoms on the website, or by speaking to a trained adviser on the phone.

Depending on the situation you'll:

- find out what local service can help you
- be connected to a nurse, emergency dentist, pharmacist or GP
- get a face-to-face appointment if you need one
- be told how to get any medicine you need
- get self-care advice