

Name of GP Practice	Things to know
<p><b>Brownlow Health Central</b> For more information or to request an appointment, go to: <a href="http://central.brownlowhealth.co.uk">central.brownlowhealth.co.uk</a></p> <p>Register at: <a href="http://central.brownlowhealth.co.uk/register">central.brownlowhealth.co.uk/register</a></p> <p>Call <b>0151 285 4578</b> (Phone line open 8am–6.30pm)</p> <p><b>Brownlow Health @ Pembroke Place</b> 70 Pembroke Place, Liverpool, L69 3GF.</p> <p><b>Brownlow Health @ Ropewalks</b> 26 Argyle Street, Liverpool, L1 5DL</p> <p><b>Brownlow Health @ Student Health</b> University of Liverpool, Peach Street, L69 7ZL Open during term time only.</p>	<p>Register online. This is a large GP practice with 3 sites in the city centre and many student patients. There can be slight delay with registration as many students register at the same time.</p> <p>Once registered, you can request an appointment via 'Blinx' on the website (not available at weekends), and you will be contacted back by the end of the following day at the latest.</p> <p>You can phone the practice to request an appointment, if you cannot use the online option.</p> <p>You can also get help online via the website, for administrative and medical queries.</p>
<p><b>Greenbank Road Surgery</b> 1b Greenbank Road , Liverpool, L18 1HG</p> <p>Info and appointments at: <a href="http://www.greenbankroadsurgery.nhs.uk">www.greenbankroadsurgery.nhs.uk</a></p> <p>Register at: <a href="http://gp-registration.nhs.uk/N82079">gp-registration.nhs.uk/N82079</a></p> <p><b>Call: 0151 733 3224 (8am–6.30pm)</b></p>	<p>You can register online.</p> <p>You can phone or call into the practice to request an appointment, and also get help online via the website, for administrative and medical queries</p>
<p><b>Greenbank Drive Surgery</b> 8 Greenbank Drive, Liverpool, L17 1AW</p> <p>Info and appointments at: <a href="http://www.greenbankdrivesurgery.nhs.uk/">www.greenbankdrivesurgery.nhs.uk/</a></p> <p>Register at: <a href="http://gp-registration.nhs.uk/N82059">gp-registration.nhs.uk/N82059</a></p> <p><b>Call: 0151 733 5703 (8am–6.30pm)</b></p>	<p>You can register online. Once registered, you can request an appointment via PATCHS on the website and you will be contacted back.</p> <p>You can phone the practice to request an appointment too, and also get help online via the website, for administrative and medical queries.</p>

**Liverpool Walk-in Centres/Urgent Treatment Centres**

- **City Walk-in Centre** - Linda McCartney Centre, Ground Floor, Prescott Street, L7 8XP
- **Old Swan Urgent Treatment Centre** - Crystal Close, L13 2GA.
- **Garston Urgent Treatment Centre (South Liverpool)** - South Liverpool Treatment Centre, Church Road, L19 2LW.

Walk-in/Urgent Treatment Centres provide consultations, advice and treatment for minor injuries and illnesses.

**Liverpool Walk-in/Urgent Treatment Centres are open 8am to 8pm seven days per week.**

You don't need an appointment to attend a walk-in/urgent treatment centre, you can just turn up, however, you can contact NHS 111 to check if this is the service you require, as they may be able to help arrange an appointment.

## Dental Care

Dental services in Liverpool are currently extremely limited.

**If you have an existing dentist in your home area, we strongly recommend you keep them.**

As the list of local dentists with waiting lists is changing regularly, to find out the most up to date information about dental waiting lists, please contact the Healthwatch Liverpool team, using the contact details found at the end of this page.

### Emergency Dental Helpline – EMERGENCY APPOINTMENTS ONLY

**Call 0161 476 9651 (8am to 10pm every day, including weekends and Bank Holidays).**

This service can only be accessed in an emergency – i.e. if you are in severe dental pain. Phone the number shown to the left. You will be asked questions about the dental issue you are experiencing, and a dental nurse will assess whether you require an emergency dental appointment, and book this if required.

## Sexual Health Services

You can access sexual health services, which provide lots of services including emergency contraception, other various types of contraception, a range of STI screening, referrals for some counselling, pregnancy testing, abortion referrals and some services offer cervical screening.

To find out more about how to access these services, the latest changes to clinics and services, book a clinic appointment, or get more info on what these services can offer, go to:

- **Axess Liverpool**  
<https://www.axess.clinic/find-service/axess-services-liverpool/>
- Access at home / postal STI testing, the pill, emergency contraception, and condoms, online: <https://axess.clinic>

## NHS 111

To get help from NHS 111, you can:

- Call 111
- go to [111.nhs.uk](https://111.nhs.uk)

If you have difficulties communicating or hearing, you can:

- call 18001 111 on a text phone
- use the [NHS 111 British Sign Language \(BSL\) interpreter service](https://signvideo.co.uk/nhs111/) if you're deaf and want to use the phone service – <https://signvideo.co.uk/nhs111/>
- You can request a translator if English is not your first language

NHS 111 is available 24 hours a day, 7 days a week.

NHS 111 can help if you have an urgent medical problem and you're not sure what to do.

You answer questions about your symptoms on the website, or by speaking to a trained adviser on the phone.

Depending on the situation you'll:

- find out what local service can help you
- be connected to a nurse, emergency dentist, pharmacist or GP
- get a face-to-face appointment if you need one
- be told how to get any medicine you need
- get self-care advice